

AMODAT MOBILE DESKTOP™ FOR SAP®

Extends your mySAP Business Suite Solution to the Field for Improved Productivity, Customer Satisfaction and Profitability



Amodat Mobile Desktop for mySAP ERP and mySAP CRM gives enterprises a robust and highly effective work force automation tool that enables exchange of data between the enterprise and the field. By providing reliable, online / offline access to accurate, up-to-date SAP business partners, inventory, sales, service, and sales opportunities, Mobile Desktop enables better use of information, eliminates unnecessary phone calls and gives mobile employees the information and the confidence to deal with customers knowledgeably and professionally.

B2Tech implements Amodat Mobile Desktop in a seamlessly integrated extension to SAP, allowing employees to take key system functionality with them out into the field. Because all the business logic of the system stays within SAP, staff will already be familiar with the workflow, so they'll be far more likely to adopt its use, reducing time-to-productivity.

MOBILE DESKTOP SUPPORTS KEY SAP BUSINESS PROCESSES

- 📁 **(MM) Material Management**
 - ✓ Control materials
 - ✓ Stock Information
 - ✓ Material Documents
 - ✓ Physical Inventory
- 📁 **(SD) Sales & Distribution**
 - ✓ Business Partners and Contact persons
 - ✓ Invoice status and collections
 - ✓ Order entry and history
 - ✓ Items and pricing
 - ✓ Signature capture
- 📁 **(CS) Customer Service**
 - ✓ Service call handling
 - ✓ On site service
- 📁 **(PM) Plant Management**
 - ✓ Technical object information
 - ✓ Maintenance notification
- 📁 **(QM) Quality Management**
 - ✓ Quality inspection
 - ✓ Quality notification
- 📁 **(CRM) Customer Relationship Management**
 - ✓ Business Partners, Contacts, Activities, Opportunities
 - ✓ Items and pricing

BENEFITS AT A GLANCE

Reliable mobile access to accurate, up-to-date SAP information

Online / offline capabilities provide continuous access to information through **RFC, BAPI, IDocs, Web Services or XI adapters and NetWeaver.**

Synchronization process supports direct and/or batch mode

Rugged Device Support of Windows Mobile 2003/2005 devices with integrated barcode readers and keyboards.

Shortens sales and service cycles, eliminates processing bottlenecks, improves profits and reduces data entry errors

Electronic Signature Capture

Customers can confirm receipt by using the stylus to sign directly onto the device screen, and Mobile Desktop captures that signature as an image file stored as part of the order record.

Architectural Advantages

Amodat Mobile Desktop client software in the device - resembling SAP - connects with the Mobile Desktop software and database in the Amodat server via any of the standard connectivity medium, including GPRS, WAN, WiFi, telephone dial-up and cellular wireless, to synchronize data between the two. The Amodat server exchanges this data with the company's SAP database.



For more information:
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